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Indecomm Showcases Kaizen's Enhanced Automation Solutions at Risk Management, QA and Fraud Prevention Forum 2017

Kaizen® Automates Audit Workflows and Risk Management to Boost Profitability

Highlights:

- Kaizen risk management technology provides enhanced automation solutions for data comparison across the loan audit process
- Indecomm policies, procedures, and other mortgage training offerings to be presented as risk minimizing tools
- Indecomm VP Joy Gilpin moderating the Hot Topics in Underwriting and Regulatory Compliance session on Tuesday, September 26, 2017, from 8:30 AM – 9:30 AM at the RMQA Forum

Edison, NJ – September 18, 2017 – Indecomm Global Services, a leading provider of business process as a service (BPaaS), software as a service (SaaS) technology, and learning products for the mortgage industry, will be showcasing its [Kaizen](#) risk management automation solution at the Mortgage Bankers Association (MBA) Risk Management, QA and Fraud Prevention Forum (RMQA) 2017. The forum will be held at the Intercontinental Miami in Miami, FL from September 24 - 26, 2017. Indecomm's outsourcing services, including mortgage training and consulting, will also be presented during the forum at Booth No. 8.

Indecomm's risk management solution, Kaizen, is a web-based platform used in the loan auditing process. It can be customized with checklists, workflows, and real time dashboard and reporting modules. Kaizen systematically categorizes the root causes of the defects it finds,

enabling lenders to correct these problems with the parties responsible before they become systemic. It builds dashboards, executive summaries, loan level reports and trend tracking across all the data. Kaizen also offers a Business Intelligence Dashboard where users can dynamically view, manipulate, and filter data. The integrated communication model enables automated feedback, improving productivity and compliance while reducing risk. The platform is available as a SaaS solution and is also used by Indecomm for clients who outsource their Post-Closing Quality Control (QC) and prefunding QC.

The technology used within Kaizen enables it to streamline the data comparison process and allows it to automate portions of the audit. Kaizen brings significant efficiency to a variety of audits including Loan Estimate (LE) - Closing Disclosure (CD) Reviews, Home Mortgage Disclosure Act (HMDA), Closed Loan Validation, and Private Mortgage Insurance (PMI).

“Indecomm’s Kaizen technology continues to drive analysis in the mortgage space and is now offering enhanced use cases, which will significantly increase the efficiency of loan reviews for our clients,” said Rajan Nair, CEO, Financial Services, Indecomm Global Services. “These use cases are the result of Indecomm’s many years of experience in automating loan reviews.”

Kaizen can compare data between documents to automatically answer questions such as whether a document is in the file and if it is signed. Rules are built in to use data for additional automation efficiencies.

“The competitive challenges in the mortgage industry today are both in automation and the development of human capital,” said Joy Gilpin, Vice President, Mortgage Learning and Compliance, Indecomm Global Services. “Indecomm’s automation solutions enhance the contributions of mortgage professionals, but to be truly effective lenders also need to ensure they have effective training programs for their staff.”

Gilpin will be moderating the [Hot Topics in Underwriting and Regulatory Compliance](#) session at the RMQA Forum on Tuesday, September 26, 2017, from 8:30 AM – 9:30 AM. Expert panelists will focus on the HMDA data collection requirements slated for January 1, 2018 and how underwriting practices and new technologies, such as Blockchain, can provide a track record of compliance procedures.

Indecomm is a Silver Sponsor of the RMQA Forum. For more information about the Forum, visit <https://www.mba.org/conferences-and-education/event-mini-sites/risk-management-qa-and-fraud-prevention-forum-2017>.

About Indecomm Global Services

Indecomm offers consulting, outsourcing, learning, and technology solutions to its clients in the financial services, hi-tech, life sciences, education, and publishing verticals. Indecomm combines technology platform-driven outsourcing solutions with a flexible delivery model. Indecomm helps its clients improve profitability, gain time-to-market advantage, and achieve immediate return-on-investment. Indecomm was founded in 2003 and has been consistently ranked amongst the Global Top 100 IT and ITeS providers for over a decade. With over 3,500 associates worldwide, Indecomm services its clients from global delivery centers and offices in the United States, Costa Rica, the United Kingdom, India, Malaysia, Singapore, Indonesia, the Philippines, Mauritius, and the Cayman Islands. For more information, visit www.indecomm.net. Contact Indecomm by email at marketing@indecomm.net or call (732) 404-0081. Read more Indecomm news at the [Indecomm Newsroom](#).

About Indecomm Mortgage Services

Indecomm Mortgage Services is a leading provider of business services and technology for the US mortgage industry. With a proven track record of over 25 years in the mortgage industry, we work with large and mid-sized lenders, servicers, and title companies as a trusted partner with a singular focus - helping them grow. We have a strong focus on the mortgage lifecycle and continually look for ways that we can create efficiencies in that process. This relentless pursuit for excellence drives ongoing improvement of our Outsourcing services, advances the development of our Software solutions, and allows us to provide ongoing value through our Learning group. Our consultative approach and breadth of services allow us to truly partner with our clients in developing solutions that help them achieve their business goals.

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