



## **FOR IMMEDIATE RELEASE**

### **Indecomm Global Services Document Management Group Now eRecords in Hawaii**

*Company Offers eRecording to all Hawaii*

#### News Highlights:

- Indecomm initiates eRecording with the State of Hawaii Bureau of Conveyances.
- eRecording will occur for all Hawaii counties.
- Indecomm extends eRecording footprint.

St. Paul, MN (November 20, 2013)— Indecomm Global Services, a leader in business process outsourcing, learning, and technology solutions, is enabling lenders and title agents to use its Trusted Submitter status to eRecord as well as paper record in the Regular System at the Bureau of Conveyances in the State of Hawaii. The addition of Hawaii into the Indecomm family of eRecording states is especially important to both the company and the state. Indecomm is extending its eRecording technology to the farthest reaches of the country. Hawaii, for its part, is gaining the support of an eRecording founder and leader to help it digitally redress the extensive delays in recording and returning documents.

“Nowhere is the benefit to cost analysis of adopting eRecording any greater than in Hawaii,” said Rajan Nair, President, Financial Services Division, Indecomm Global Services.

“The eCommerce benefits of improved recording quality and reduced turnaround time provided

by eRecording are maximized by the geography of the state. Over time, the adoption of eRecording is going to be of great benefit to businesses and homeowners in Hawaii.”

Hawaii is unique in that it offers a single recording office for the entire state. Approximately 1,037 of the 3,600 recording jurisdictions in the United States offer eRecording. Indecomm has focused on those jurisdictions which have the largest potential for eRecording in order to maximize the benefits for homeowners. Indecomm’s footprint among these eRecording jurisdictions has grown to over 500 and represents especially the largest counties. Indecomm offers paper recording in all the recording jurisdictions in the United States.

“Hawaii has relatively short recording times though the return time can be several months. eRecording significantly narrows that window,” said Latha Parameswaran, Vice President Operations, Indecomm Global Services.

“Trusted submitters like Indecomm are going to allow us to achieve our goals of an accurate and timely completion of the recording process faster,” said Nicki Thompson, Registrar, Bureau of Conveyances, State of Hawaii. “Demonstrating the efficiency and expense reductions of eRecording will help to bring more of our local business and soon our title companies into the fold.”

Indecomm’s mortgage document management solutions include turnkey paper and eRecording services, image-based recording quality control as well as walk-in recording services. Benefits include a reduction in business risks and the ability to improve efficiencies.

For more information, visit <http://dmg.indecomm.net>.

### **About Indecomm Global Services**

Indecomm offers consulting, outsourcing, learning, and technology solutions to our clients in the financial services, hi-tech, life sciences, education, and publishing verticals. We combine

technology platform-driven outsourcing solutions with a flexible delivery model. Indecomm helps its customers improve profitability, gain time-to-market advantage, and achieve immediate return-on-investment.

Indecomm's title and settlement services platform-based solutions include title search and typing through iTitleHub™, post-closing through Dynamic Doc Hub™, eRecording through IntelDoc Direct™ and mail away recording supported by our recording website.

Indecomm-Mortgage U is a close collaboration between Indecomm's mortgage lending solutions and Indecomm's learning solutions. The Indecomm-Mortgage U Health Check enables companies to ensure compliance with current regulations and anticipate the impact of new ones.

Indecomm Technology is an acknowledged leader in collaborative product engineering. It has worked with over 100 independent software vendors and next-generation technology firms. Indecomm Technology's suite supports mobile, SaaS/cloud, big data, and test automation. Indecomm's advanced AutomationNG allows the definition of automation scripts using high level natural language and Indecomm's unique Extended Delivery Center framework.

The Indecomm Learning Group has partnered with enterprises across the globe to design, develop, and implement over 30,000 hours of learning content. Our solutions include web-based learning, instructor-led learning, mobile-based learning, blended solutions, content migration, and localization. We have developed a suite of proprietary workflows and widgets advancing Microsoft technologies.

With over 3,500 associates worldwide, Indecomm services its customers from global delivery centers and offices in the United States, Singapore, Malaysia, the United Kingdom, and India. For more information, visit [www.indecomm.net](http://www.indecomm.net). Indecomm is funded by leading global venture capital funds, including WestBridge Capital Partners, Tiger Global Management Private Equity, and the International Finance Corporation, a member of the World Bank Group.

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